

DORN L. SCHMIDT

PO Box 770-#370
1375 Deer Valley Drive, Suite 218
Park City, UT 84060
Phone (435) 645-7010 Fax (435) 645-7016

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Mr. Dave Love
Newstar General Contractors
2610 West 2590 South
Salt Lake City, UT, 84119

Via mail and fax: (801) 972-6002

Dear Dave,

I am writing this letter to thank you for your efforts and those of Newstar during the recent construction of our current Park City home. Over the past thirty years I have had built for myself quite a number of homes, apartment buildings, condominium and commercial projects. Over the same time period I have had the opportunity to do business with many different general contractors and subcontractors. I can honestly say that I have never had a project proceed so smoothly and professionally. Newstar did everything it said it would do and did it exactly on time and within in a very tight time frame.

Several years ago you contracted to construct for me a major remodel of an existing home. That project was built smoothly and without incident. Based upon my experience then, in the spring of 2001 I contracted for you to build for me an entire 8000 sq ft house on a difficult site with the understanding that I had to be in before Christmas because by that time I would have nowhere else to live. You successfully completed the job in eight months and one day and got us in just before Christmas as promised. Needless to say, the management, scheduling and project coordination were superb. After completion and move-in, punch list and warranty items were handled promptly, professionally, and without complaint. While I am sure that you had the customary problems with some of your subcontractors, these problems were never allowed to affect the job and my wife and I were never bothered by them.

Your billing process made the whole project as painless as possible. We really appreciated receiving only one bill per month with all supporting invoices and lien releases in order at the time of submission. We were never bothered by the all too common occurrence of having various subcontractors coming to us, the owners, and requesting some sort of deposit immediately. This was the first time we have ever had that experience. Last summer we had you oversee a number of small additions and refinements for us and again all work was performed as promised despite the fact that this last job was really just a series of small piecework projects. In short, you and all of your employees have always been great to work with and pleasant to be around. You can be assured that should we decide to build in this area again we would hope that Newstar would be our contractor.

I would not hesitate to recommend Newstar to anyone and if you wish, I would be pleased to speak personally to whomever is seriously considering hiring you. You have my permission to give them my phone number or show them this letter if you wish.

Sincerely,


Dorn L. Schmidt