



August 15, 2011

Physicians

Robert Barnett, MD
Cress Bohm, MD
Stefani Day, MD
Robert Evers, MD
Joseph Ferriter, MD
Christopher Hays, MD
Charles Morrison, MD
William Pidwell, MD
Lisa Saturnino, MD
Robert Winn, MD

Nurse Practitioners

R. Herbert Lepley, FNP-BC
June Neeley, FNP-BC
Rena Power, FNP-BC
Kathleen Thomas, FNP-BC

Administration

Steve Swanson, MBA, CMPE

To Future Clients of New Star General Contractors:

I have had the pleasure of working with New Star General Contractors over the past 2 years. I selected New Star to build a 25,000 square foot medical office building in Park City, Utah. I ultimately chose to use New Star based on the recommendations of some very trusted colleagues in the Park City area, including the president of Deer Valley Resort. They were the smallest of the interviewed contractors, but the resulting personal attention from all aspects of the company paid off in spades.

From the beginning, New Star made it evident that they were committed to meeting my goals of constructing a beautiful building, and doing so on a strict budget. They helped to value engineer the project and then obtained bids from over a hundred subcontractors to provide the best possible combination of quality and value. We incurred a 5 month delay due to some last minute tenant changes, and never once did I hear a complaint from New Star. Instead they diligently worked with me to keep our subs on board and ultimately keep our budget unchanged.

The personal investment of time, energy, and heart is unheard of in the construction industry. Dave Love has built a company with a foundation of customer service. Our project manager, Dale Bishop, spent 18 months diligently working to meet every request of mine. Most reassuring to me was that Dale would take each request, no matter how ridiculous it may be, and fully vet all options. As a physician and not a developer, I surely did have some ridiculous ideas, but I was 100% confident that I had an ally who did everything he could to meet those needs, yet had the self confidence to tell me if my expectations were unobtainable or a waste of my money.

Ultimately our project was completed without a hitch. I give all the credit to New Star for making this building a success. From our first meeting, they have been nothing but upfront, succinct, and most importantly, honest. Not only did New Star complete this project ahead of schedule AND under budget, but they did so while making the process simple and, frankly, enjoyable.

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I encourage you to strongly consider New Star for your project. You will not be disappointed. I also encourage you to contact me at any point for more detailed accounts of my experience with New Star. They made my project so successful that I feel obligated to help them and any future clients for many years to come.

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Sincerely,

William Pidwell, M.D.

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